



## JMD Services—

Since 2007 JMD Services is a well known IT Services and System Integration company, providing value-added, software led IT solutions and services to small, medium and large scale organizations. JMD Services **has got its presence in Kolkata and** offering services to clients in the Eastern & Northeastern region in India. Together with its knowledge of embedded systems, core technologies and applications development expertise, JMD Services is positioned as a composite solutions provider, equipped to cater to diverse IT needs.

JMD Services provide complete solution/service for IT Infrastructure, Annual Maintenance Contract, System Integration, Facility Management Service (FMS), Infrastructure Management Services, Web/Portal Development, Application Development, IT staffing and Service Call requests etc. from existing or new clients in the Eastern & Northeastern region in India.

JMD Services believes in **Building Composite Networks** that offer reliable connectivity, sound security and intelligent Information - helping you understand your networks better and thus enabling the desired synergy of Technology and Intelligence.

A Perfect synergy of high caliber and like, minded individuals to form a core professional Information Technology services group. Capable in providing specialized products, solutions, project management, technical consulting and development services in niche areas. Our PHILOSOPHY is to continuously augment global technology service standards by enabling Information Technology with seamless professional expertise.

With its strong and dynamic team we have achieved a phenomenal growth-path in terms of business revenue as well as diversification. Networking with JMD Services is not just about integrating diverse technologies - it is about intelligent information connectivity!!

At JMD Services, we believe in excellence - in everything we say, in everything we do. Our mission is to be a significant networking services provider offering end-to-end networking services and to leverage our considerable expertise and experience to become a 'preferred' partner to our customers, participating in their growth and evolution and contributing to their business success.

We seek to bring a significant difference to the networking environments of our customers by delivering intelligent networking solutions and assisting them throughout the networking life cycle. Our well-defined business model facilitates our customers to move up the value chain.

We are specifically focused towards:

- Highest quality with customer satisfaction
- State of the art technology
- Competitive pricing
- Best-in-class service and support
- Flexible customization capability
- Financial stability



Hence our services cover the complete IT cycle which include IT planning, project execution and support. Our customers can involve us through all stages in the IT life cycle or some part of it.

Planning	Serve / Supply	Implementation	Operate/ Manage
IT Infrastructure	Hardware / Software/ Training	Installation & Commission/ Software Development/ User Training	Project Management/ Application Maintenance/ Update Users' Knowledge base
Network Infrastructure VOICE / VIDEO & DATA	Networking Equipment/  Customized/ Ready made Software	LAN/WAN Solution (Wired / Wireless)  ERP Software  Security	Network Management  Security Management
E-Business	E-Biz Strategies, E- Marketing Strategies	Web Sites, Portals, B2B Site, B2C Site, E-Security	Visualize, Business Process Analysis, Internet Application Management

Strong methodologies and quality guidelines back up our services.

In the area of IT planning, we assist customers in developing and implementing their Information System Plans, in consonance with their business direction.

Our solution delivery includes multiple services such as Local Area and Wide Area Network Implementations, application development, system integration, E-Business solutions and training. Our expertise extends over multiple technology domains which include legacy, client server and web-based technologies.

Our team of engineers provide on time support within 4 hrs. in any area of Kolkata & Howrah and we provide NBD (Next Business Day) support for clients located in suburb area as well as clients in Asansol, Beharampore, Burdwan, Durgapur, Haldia, Kalyani, Kharagpur etc. For clients located in North Bengal and other states of Eastern & Northeastern region we fix up the visit time within 3 days.

JMD Services has a dedicated team (for System Integration) with an experience of more than 10 yrs. Of consulting, designing & implementing IT infrastructure i.e. Local Area Network, Wide Area Network and Wireless Network and OFC backbone for long distance connectivity, Client Server Architecture and software / application solution. We provides entire solution to all our clients. We guide our customers exactly according to their requirements and budget. We have proved ourselves from time to time that we are the best solution provider. As a result we have been able to retain our clients for years.

We provide integration services for implementation of LAN / WAN / VPN on IP networks / Routing plan / Bandwidth optimization / Network Audit Services etc.

Structured cabling – we provide all kind of DATA & VOICE cabling using eCat5 / 6 copper, multicore Optical Fiber Cable. We have an expert team dedicated for cabling job which includes laying of Outdoor armoured OFC or STP Cables by cutting / digging trench through hard (road) & soft (soil) and filling back to normal position.



### **Facility Management Service (FMS) & IT Infrastructure management services**

- On-site servicing of malfunctions in the IT equipments to maintain them in good working condition (Preventive maintenance)
- Remote Administration of Servers (Windows/Linux), Routers, Switches, Security appliances & Firewalls.
- We provide Desktop PCs, Servers, network equipments and many IT peripherals on hire/rent.
- We provide an on-site engineer / technical support personnel to take care of all IT equipments, do the preventive maintenance and work as an IT consultant and shall coordinate and follow up with all relevant vendors of customer for desktops, printers and networking equipment, peripherals, etc. to ensure that the user problems and issues are resolved in accordance with the SLA of the vendor
- We also provide asset management for IT infrastructure of customer, namely, Servers, Desktops, Printers, Networking equipment, scanners, peripherals, operating system, software etc. installed at the locations of the customer.
- Telephonic advisory service to diagnose and facilitate problem resolution / Technical support over phone / Remote management / internet-chat/help.

### **IT Products**

#### **Servers, Desktops PCs, Laptops, Peripherals, Software, Dealer Sales, UPS, Power Devices, LAN / WAN Components.**

You name it and we will deliver it, be it IBM, HP, DELL, TOSHIBA, CISCO, 3COM, D-link, Usha-CT, Lucent, Krone, AMP , APC, APW - JMD SERVICES deals in all types of peripherals and branded machines maintaining the quality.

### **Technical Support**

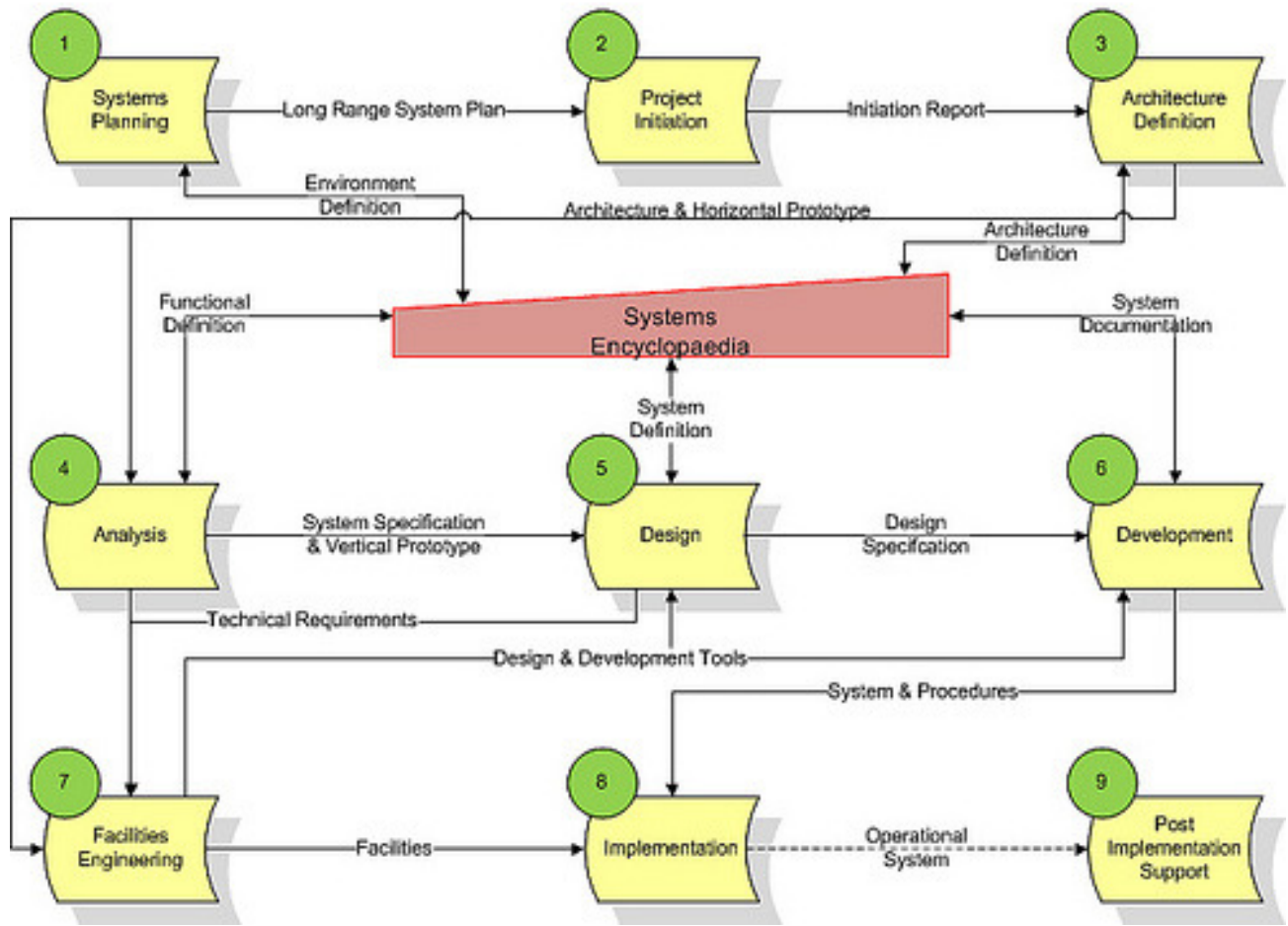
#### **Post sales support- support to ITS, ITP & ISTS, Support for internal IT infrastructure, Annual Maintenance Contract, Facility Management System, Service Call requests from Existing & New Customers**

The Technical team includes entire support division of JMD SERVICES. The Technical Team is the backbone of JMD SERVICES with very good skilled, young dynamic and smart engineers. All engineers are well trained with technical knowledge and they are able to understand the needs, requirements of the customers. These technical engineers provide excellent service to all our clients, which leads to repeat orders from our existing clients every time. Till date, we have not lost a single corporate client after been supported by our sales and service engineers. This is the positive and aggressive move of our company to provide the best of services to all our clients and provide them solutions from time to time.

### **Partial List of Our Clients**

- Rifle Factory – Ishapore
- All India Radio (Prasar Bharati)
- Indian Oil Corporation Ltd. – Pipelines Division
- French Consulate
- Tamilnadu Newsprints & Papers Limited

### Systems Integration Lifecycle



Contact us



**JMD Services**  
IT, ITEs & System Integration

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